



## Guarantee Guidelines

This product is covered by a full 15 year guarantee against faulty workmanship or materials from the date of purchase.

### Things you should know about our guarantee

1. If satisfied that materials or workmanship are faulty, allowing for fair wear and tear, OMF will repair or replace the product.
2. We are so sure of our product that if you are not completely satisfied, simply return your product before 100 days has elapsed from the date of purchase and OMF will exchange your mattress or ensemble to another comfort level or model<sup>o</sup>. Return/exchange period expires when the initial mattress purchase date exceeds 100 days. This period does not continue for additional mattress exchanges or upgrades, in which case the guarantee time period will apply.
3. OMF can make no guarantee that matching materials will be available at the time of repair or replacement. OMF reserves the right to substitute materials of equal quality.
4. The use of a proper mattress protector is advised from time of purchase. Should it become necessary to sell your OMF mattress before the expiry of the guarantee period, OMF will continue to cover the guarantee on the mattress to its new owner, as long as proof of original purchase date can be produced.

We trust that you will enjoy a trouble free guarantee period and beyond...

<sup>o</sup>Exchanges where a higher quality mattress is selected, will incur the extra cost involved for the higher priced mattress or ensemble. Mattresses returned where there is obvious misuse or abuse will void the 100 day exchange period and could void the guarantee in its entirety. Mattresses used for commercial purposes are guaranteed for a 12 month period from date of purchase regardless of period specified on the label.